

TRIP CANCELLATION & TRAVEL INSURANCE PROGRAM



PLAY TRAVEL PROTECTION

Overview

Play Travel Protection is an important way to protect your vacation investment against unforeseen circumstances that may occur before or during your scheduled trip. Travel Protection and Cancel for Any Reason Travel Protection offered by InsureStays via RentalGuardian.com's integrated platform.

Standard Travel Protection

- ▶ Available to: US Travelers.
- ▶ Retail price: 7.0% x trip cost
- ▶ Covers 100% of trip costs if trip is cancelled or interrupted for one of 30+ reasons listed in the coverage.
- ▶ Coverage may be purchased at the following times:
 - At time of initial booking;
 - At any time WHEN 30 days or more from check in date.
 - At time of booking or within +5 days of booking WHEN less than 30 days from check in date.

Cancel for Any Reason Travel Protection

- ▶ Available to: US travelers ONLY (excluding: NH, NY & WA travelers)
- ▶ Retail price: 10.8% x trip cost.
- ▶ Covers 100% of trip costs if trip is cancelled or interrupted for one of 30+ reasons listed in the coverage & covers 60% of trip costs if trip is cancelled for a reason not listed in the coverage.
- ▶ Coverage may be purchased at the following times:
 - At time of initial booking;
 - Within 14 days of initial booking
 - No purchases allowed less than 30 days before check in date.

Reasons to Consider Travel Protection

Without travel protection, travelers run the risk of possibly losing part or all of their vacation investment if unforeseen circumstances like the following happen:

- ▶ Illness, injury or death to you, your traveling companions, or a family member not in the traveling party;
- ▶ Natural disasters like hurricanes or blizzards that cause a mandatory evacuation or cause your rental unit to be inaccessible or uninhabitable;
- ▶ Inclement weather causing delay or cancellation of travel;
- ▶ Unexpected work related activities like a job transfer, merger or acquisition;
- ▶ Road closures;
- ▶ You or Your Traveling Companion are hijacked, quarantined, required to serve on a jury, subpoenaed, required to appear as a witness in a legal action;
- ▶ Plus many, many additional covered reasons. 30+ trip cancellation reasons in all.
- ▶ IMPORTANT: Refer to your policy for specific coverage details.

Unique Coverage Reasons

- ▶ You or your traveling companion being involved in an auto accident in route to your destination;
- ▶ You or a Traveling Companion being required to work during the Trip;
- ▶ The primary or secondary school where You and/or a Traveling Companion(s) or Your or a Traveling Companion's Dependent Children attend must extend operating session beyond the pre-defined school year, and interferes with Your scheduled Trip dates;
- ▶ Death of Your cat or dog that occurs within seven (7) days prior to Your Trip Scheduled Departure Date as certified by a Veterinarian at the time of Loss preventing Your participation in the Trip;
- ▶ A closed roadway causing cessation of travel for You and/or a Traveling Companion for at least six (6) consecutive hours to or from Your Trip destination (substantiated by the Department of Transportation, state police, etc.);
- ▶ Reimbursement of prepaid ski-lift tickets if 50% or more of the trails are closed for 24 hours or more.
- ▶ IMPORTANT: Refer to your policy for specific coverage details.

Important Telephone Numbers

Documents and important phone numbers will be emailed to you once purchased. These important customer service and claims numbers are also listed below for your convenience.

Play Travel Protection:

- ▶ For US & Non US travelers from all 50 states
- ▶ For Claims questions: **833-610-0736** (Monday-Friday)
- ▶ For Policy & Coverage questions: **833-610-0736** (Monday-Friday)

Play Travel Protection (with) Cancel For Any Reason Option:

- ▶ For US travelers from all 50 states (less NY and WA)
- ▶ For Claims questions: **833-610-0736** (Monday-Friday)
- ▶ For Policy & Coverage questions: **833-610-0736** (Monday-Friday)

For Emergency services:

Inside the US or Canada: **833-425-5099** | Outside the US or Canada: **603-952-2684**

Products are offered by InsureStays (dba of Sandhills Insurance Group), via the RentalGuardian.com software distribution platform.

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